

"SAFE PLAY"

Guidelines



INTRODUCTION

For Fun Services, safety has always been and will continue to be our #1 priority. It is the foundation upon which our business is built. While COVID-19 presents an unprecedented challenge with regard to both guest and employee safety, we believe our historic focus on safety positions us well to deal with and execute protocols to create and maintain a safe environment for all.

HOW ATTRACTIONS ARE SAFE FORMS OF ENTERTAINMENT

CAPACITY/SET - UP

Capacity may be reduced/managed on different attractions to allow for appropriate social distancing.

EXPOSURE

Exposure time is limited. Guests generally move throughout their event; much like on a town main street, public park, golf course, or a pedestrian district or zone within a city. Guests are not sitting in a single location, elbow-to-elbow for an extended period.

Ways to help limit exposure include:

FREQUENT HAND WASHING Frequent hand washing is essential and is the responsibility of all employees and guests. Facilities should remind everyone of the importance of frequently washing their hands with soap and water for 20 seconds.

HAND SANITIZER Hand sanitizing-hygiene stations will be placed throughout the event. The number will depend on the size of the event.

SOCIAL DISTANCING Guests will be encouraged to space themselves out when waiting in lines.

FAMILY

A large percentage of attraction attendance is made up of family members and others who live in the same home.



GUEST RESPONSIBILITIES

PLANNING

If you or any member of your party is not feeling well, do not attend. (Some companies/schools are electing to have goodie bags to give away to families that can not attend the event)

VULNERABLE GUESTS

Currently, government health organizations are recommending people 65 years and older, those who live in a nursing home or long term care facility, and people with underlying medical conditions, particularly if not well controlled, should keep their distance from others.

PROPER HYGIENE

Wash your hands frequently and practice good hygiene while visiting an event:

- Wash hands frequently with soap and water for at least 20 seconds throughout your visit. Use hand sanitizer as an alternative. (Wash them after coughing or sneezing, before eating, after toilet use, and when hands are visibly dirty.)
- When coughing or sneezing, cover your mouth and nose with a flexed elbow or tissue. Throw tissue into a trash receptacle after use, wash hands.

PATIENCE

Please be patient and understanding with delays due to necessary operational changes such as enhanced cleaning and reduced capacity. We have enhanced our already-stringent cleaning protocols considering the COVID-19 pandemic. We apologize if you experience any delays or inconvenience as a result of these procedures.

FACE MASKS

While face masks will not be required for guests by Fun Services, the host organization may require face masks as a condition of attendance at the event.

PROTECTING OUR GUESTS AND EMPLOYEES

EMPLOYEE TRAINING

HYGIENE INSTRUCTION Employees have been instructed to wash their hands or use hand sanitizer frequently.

SICK LEAVE Employees have been encouraged to stay home if they are not feeling well and to not return to work until they are symptom free for 72 hours. Employees are also advised to seek medical advise when needed.

AVOID CONTACT

Employees will be avoiding physically assisting/lifting guests as much as possible. If a guest needs assistance, we will be asking another member of their immediate family household to help. If none are available, our crews will assist where possible.



PATRON RESPONSIBILITY

There are risks in the participation in or on any amusement ride, device or attraction.

Patrons of an amusement ride, device or attraction – by participation – accept the risks which are posted.

Patrons have a duty to exercise good judgment and act in a responsible manner while using the amusement attraction and to obey all oral or written warnings, prior to and during participation.

Patrons have a duty to not participate on any amusement device or attraction while under the influence of drugs or alcohol or due to health conditions.

Patrons have a duty to properly use all safety equipment provided.

DO NOT ENTER ANY INFLATABLE AMUSEMENT DEVICE IF OPERATOR IS NOT PRESENT, RAINING, WIND OVER 15-20 MPH, LESS THEN 40 ° OUT, AND AT LEAST 30 MINUTES AFTER ANY LIGHTNING OR THUNDER.